

Wednesday, March 1, 2017

New Rate Schedule Announced

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In order to continue to provide customers with the best technological expertise and problemsolving efforts for your business' continued growth and profitability, technology consulting and endpoint support services company East City Consulting Technical Services raises the service rates effective March 1, 2017.

The new rate schedules will be as follows.

New Rate Schedule

East City Consulting Rates

Hourly Services \$125 per hour

Month-to-Month Service Contract Rate \$100 per hour (4.0 min)

Annual Service Contract Rate \$100 per hour (20.0 min)

Rate Implementation Timeline

All new customers

March 1, 2017

Month-to-Month Service Contracts

June 1, 2017

Previous Customers¹

June 1, 2017

June 1, 2017

January 1, 2018

Summary

Current annual service contract customers will enjoy their current billing rate through December 31st, 2017. Current monthly service contract customers will be invoiced at the new rate beginning with their invoice for June, 2017 services. Existing on-call customers (no service contract) will pay the current hourly rates through May 31, 2017. New customers, and any customer who has had no billing activity since June 1, 2016 will be billed at the new rate.

^{1 &}quot;Previous Customers" include any customers who have had billing activity from June 1, 2016 or newer.